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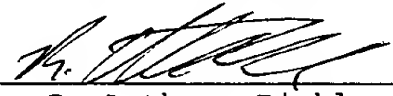
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg  
Serial No. : 09/057,749  
Filed : April 9, 1998  
For : SYSTEM AND METHOD FOR PROVIDING AN  
AUTOMATIC TELEPHONE CALL BACK TO A  
TELEPHONE LINE BEING USED TO ACCESS A  
COMPUTER NETWORK  
Attorney's Docket : DAVOX-144XX  
Examiner : Benny Quoc Tieu  
Group Art Unit : 2642

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 2/26/2002.

By

  
R. Anthony Diehl  
Registration No. 38,432  
Attorney for Applicant(s)

PRELIMINARY RESPONSE

Commissioner for Patents  
Washington, D.C. 20231

Sir:

Prior to the examination of the above-captioned application and in response to the Office Action dated 1/30/01, in the prior application, please consider the following remarks and the Declaration of Malcom Strandberg in support thereof.

**RECEIVED**  
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